



Ref # GR/ADV/2021-2022/ALL/07

Dated : 08th Jan 2022

Dear Valued Customer,

Greetings for the day !

We would like to inform you that the remodelling work in order to facilitate the construction of DFC Yard at Nhava Sheva Port is planned to commence from 10th Jan 2022 till 21st Jan 2022. The movement of EXIM rakes to & fro Nhava Sheva port is likely to be affected which may result in slow/delayed evacuation of Imports.

This may further impact the Exports connections and Import evacuation at all terminals of Nhava Sheva port since Inter-terminal shifting of containers may not be possible during this period. The loading of Import containers is most likely to be done from the respective Port terminal wherever the rake is placed by Indian Railways, as per space, connection and containers availability, hence the FIFO may not be followed.

Though we shall try our best to provide regular services however given the situation, we would like to inform you that Gateway Rail shall not be accountable for any delay on this account and not to be held responsible for any consequential losses such as Port Ground Rent etc till the situation normalizes and the backlog is cleared.

It is our endeavour to keep you posted proactively on operational constraints arising due to external factors and we shall keep you posted further with the available information.

We request you to plan your supply chain accordingly considering the above and bear with us on evacuation delays in imports from Nhava Sheva port during the interim.

Thank you for your continuous business support. Assuring you the best of our services.

Best Regards,
Customer Service Desk

Gateway Rail