



Ref.no.:GR/ADV/2019-2020/ALL/06

Dated : 21st Dec 2019

Dear Valued Customer,

Greetings from Gateway Rail,

This is to update you that the Container movement by Road is getting affected due to prevailing intense FOG in North India.

Due to this, Night operations at all the Inland Container Depot (ICDs') in North India is impacted since the visibility during night & early morning hours is very low.

You are requested to please take a note and bear with us for any delays experienced on account of above reasons beyond GRFL control. Kindly plan your containers / shipments with additional days considering the situation, simultaneously, we are putting our best efforts to sustain the service levels.

It is our endeavor to keep you informed proactively on any such incidents which may affect the operations or transit. We thank you for your continuous business support and assuring you the best of our services.

Best Regards,
Customer Service Desk
Gateway Rail